



Quality Policy

Adding Quality to Industry

The policies of M-TEC Engineering Projects specify our values and principles. We act in accordance with them.



Quality Policy

M-TEC Engineering Projects aims to ensure that its services meet the needs of its customers at all times in accordance with contractual requirements, its policies and procedures.

The Organisation's management operates a Quality Management System that has gained ISO 9001:2015 certification, including aspects specific to provision of project management, engineering and design services and is committed to:

1. Develop and improve its Quality Management System
2. Continually improve the effectiveness of the Quality Management System

For M-TEC Engineering Projects quality means all measures to meet customer requirements and needs. Highest priority is given to quality aspects which are integrated into the business activities as an inherent part. We achieve this by observing the following principles:

- **Allocation of Resources:** We provide the necessary means and structures to assure the high quality of our business processes.
- **Integration of Suppliers:** We promote quality awareness by means of appropriate contracts and agreements along the supply chain.
- **Compliance with Legal Requirements and Standards:** We meet legal requirements and commit ourselves to observe the relevant standards.
- **Communication and Reporting:** We create transparency by means of collecting and reporting quality scores. We cultivate an open dialogue with customers, authorities and other stakeholders
- **Objectives:** We set measurable quality goals. Achievement of the goals is regularly reviewed.
- **Defined Processes:** We achieve a continuous high quality of our products and services by means of clearly defined processes.
- **Continuous Improvement:** We permanently improve the quality of our processes, products and services. Relevant key figures are systematically collected and evaluated in order to achieve a continuous improvement.
- **Management System:** Our management system is regularly audited and evaluated in order to verify and improve its effectiveness.
- **Promoting Quality Awareness:** We motivate our associates to quality-oriented actions. Necessary knowledge is ensured through trainings and education.

All personnel understand the requirements of this Quality Policy and abide with the requirements of the Quality Management System as defined in this Quality Procedures Manual. This Quality Policy is regularly reviewed in order to ensure its continuing suitability.



Corporate Policy

Quality Policy

Occupational Health & Safety Policy

Communication Policy

Environmental Policy

Quality Policy

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Disclaimer

This policy statement provides principles and guidelines forming the basis of the corporate culture and identity of M-TEC Engineering Projects. It does not create any actionable rights or duties. In particular, it does not create any rights beyond those stated in the laws of the applicable jurisdictions. The policies described are not conditions of employment and do not create any type of employment contract between M-TEC Engineering Projects or any of its corporate subsidiaries on the one hand and any employees on the other.